



FAQ: Temporary Operational Changes to Protect the Health of Customers & Staff

1. Why is the Center Closed?

Our Center is closed to the public to help maintain the health and safety of our staff and customers by reducing the spread of COVID19. However, Career Center staff can be reached by phone should you like to schedule an appointment.

2. What should I, a jobseeker, do right now?

NCWorks.gov is a virtual way to search for jobs and is available 24 hours a day, 7 days a week. Should you need assistance with using the website or need to speak with a career counselor directly, please contact your local center.

3. How can an employer set up an appointment to receive services?

Employers are encouraged to reach out to their local NCWorks Career Centers by phone or email to explore service offerings available to them.

4. What if I need to job search but I do not have computer/internet access?

Please reach out to your local NCWorks Career Center and set up a time to access the Career Resource Center. Due to social distancing, this can only be done by appointment only.

5. When will the NCWorks Career Centers be open to the public again?

At this time, the length of these temporary operational changes are undetermined. Following in accordance with our local, state, and federal authorities, the NCWorks Career Centers will remain closed to the public until further notice.

*An Equal Opportunity Employer/Program.
Auxiliary Aids and Services are available upon request to individuals with disabilities.*